Streamlining Redomar Migration To Google Workspace

The Background

Redomar is a well-established company that has been in the business of distributing plumbing equipment and installations of air conditioning and ventilation systems for over 30 years.

Despite its success, Redomar faced several challenges related to the internal communication and collaboration systems. The company was using various outdated tools and software for internal communication, which meant it was difficult to streamline operations and maintain effective communication among team members.

For example, the email system was hosted on a local server that was not always reliable, causing delays in communication between team members. This led to delays in project completion and prevented the company from providing prompt and efficient services to its customers.

More than that, the company was using multiple third-party software tools for instant messaging, video conferencing, and document management, which led to confusion among employees and an inefficient use of resources.

The Challenge

Redomar wanted a comprehensive solution that would allow its employees to communicate and collaborate seamlessly and efficiently, no matter their location or device. That's where Haar stepped in to streamline Redomar's internal outdated IT systems.

First, Haar conducted a thorough analysis of Redomar's IT systems, including the hardware and software in use and the communication tools.

There were several areas identified that needed improvement, including the email system, the document management system, and the instant messaging and video conferencing tools.

- Industry: Retail
- Location: Romania
- Employees: 10-50

About the Company

Redomar is a Romanian based company specialised in distributing plumbing equipment and air conditioning and ventilation systems.

With over 30 years experience in the field, **Redomar** is one of the leading plumbing distributor and air conditioning installations companies within Romania. The company values are diversity, quality and fast delivery.



The Solution

Haar recommended Redomar migrate to Google Workspace collaboration suite – a platform that would address all the areas that needed improvement and provide a comprehensive solution to the company IT challenges.

The migration process involved transferring all email accounts, calendars, documents, and other files to Google Workspace. The migration process was completed within two weeks, and the impact was immediately visible.

Haar also trained Redomar employees on how to use the new tools effectively.

Results & Improvements

The migration to Google Workspace proved to be a game-changer for Redomar. The new system allowed for seamless communication and collaboration among team members, resulting in increased productivity and faster project completion.

The company's employees could access important files and documents from anywhere, at any time, on any device. This resulted in faster response times to customer requests and improved customer satisfaction.

Overall, the migration to Google Workspace had a significant impact on Redomar's operations, improving productivity, saving costs, and enhancing customer satisfaction.

ABOUT HAAR

Haar provides tailor made cloud and IT infrastructure services, all delivered by accredited technologies and certified experts.

Get the most from your technology with the best Cloud Infrastructure, Managed Hosting, Cyber Security and IT Consultancy solutions, and 24x7 support included.

