

# Haar Helped Softzone Recover From A Cyber Security Incident



## The Background

In early 2021, Softzone experienced a significant cyber security incident that affected the availability and functionality of their ERP product.

The incident caused major disruption to the company's operations and made it difficult for clients to access critical business data and perform essential functions.

Following the incident, Softzone realized that they needed to take a more proactive approach to cyber security and implement a comprehensive cyber security strategy, choosing Haar as their IT partner.

## The Challenge

The main challenge for the Haar team was to help Softzone recover from the cyber security incident and restore their ERP product to full functionality as quickly as possible.

Haar also needed to design and implement a robust cyber security strategy that would mitigate the risk of future cyber threats.

- **Industry:** Software
- **Location:** Bucharest, RO
- **Employees:** 10-50

## About the Company

**Softzone** is a software company that provides an enterprise resource planning (ERP) product to clients from various industries.

Established in 2004, **Softzone** has gained a reputation of delivering quality and reliable services to its customers.

The company's ERP product is a comprehensive range of web-based applications for managing business operations, including inventory, finance, and supply chain management.

## The Solution

Haar's first priority was to conduct a thorough analysis of the cyber security incident and identify the root cause of the problem. Once we knew all these, our cyber security team built a remediation plan, taking into consideration the vulnerabilities found in the company's systems and processes that were most affected in the incident.

Following the recovery from the incident, there were deployed advanced threat detection and response tools to monitor the company's systems and detect potential threats in real-time.

We also enhanced Softzone's network security by implementing advanced firewalls and access controls to ensure that only authorized users have access to the company's systems and data from then on.

Haar rolled out a comprehensive data backup and disaster recovery plan that ensured critical business data could be restored quickly and efficiently in the event of another incident.

More than that, Haar worked with the Softzone team and helped them implement a training programme on cyber security and data protection best practices for all employees to follow.

## Results & Improvements

**Softzone** recovered from the cyber security incident and was able to restore full functionality to their ERP product.

In addition, the improvements and upgrades made by **Haar** significantly reduce the risk of future incidents and ensure that the company and its clients are well-protected against cyber threats at all times.

As a result, the company's improved its cyber security approach, ensuring they have all the right tools and strategies in place to mitigate the risk of data breaches and other security incidents.

## ABOUT HAAR

Haar provides tailor made cloud and IT infrastructure services, all delivered by accredited technologies and certified experts.

Get the most from your technology with the best Cloud Infrastructure, Managed Hosting, Cyber Security and IT Consultancy solutions, and 24x7 support included.